



STUDENT ORIENTATION ASSESSMENT POST TEST

1. Domestic Violence:
 - a. Affects only the poor and minority populations
 - b. Only occurs between male and female intimate partners
 - c. Occurs in all communities and relationships
 - d. Is not a community issue

2. Examples of domestic violence include:
 - a. Physical and/ or sexual abuse
 - b. Economic control
 - c. Emotional/ psychological abuse
 - d. All of the above

3. The Domestic Violence Risk Assessment is the Standard of Care in New York State Hospitals.
 - a. True
 - b. False

4. Elderly abuse is uncommon.
 - a. True
 - b. False

5. Healthcare workers should not be suspicious of abuse when an elderly person presents with skin findings such as skin tears or bruises since all elderly people have bruises and skin tears.
 - a. True
 - b. False

6. Under EMTALA all patients have the same rights to emergency medical care regardless of their ability to pay.
- True
 - False
7. The Joint Commission requires that all patients be screened for their risk of suicide.
- True
 - False
8. You find a patient who is unresponsive and barely breathing. You tell a coworker to call a code and get the code cart. What is your next step?
- open the airway
 - check the pulse
 - look, listen and feel for breathing
 - apply the AED
9. Service Excellence is an organizational and cultural change centered on the needs of our customers.
- True
 - False
10. The Five Fundamentals of Service or A-I-D-E-T provides an excellent framework to apply Key Words at Key Times. A-I-D-E-T stands for: Acknowledge (the patient), Introduce (yourself), Duration (time for care, treatment, or procedure), Explanation (of plan of care), Thank You (for using OUR facility).
- True
 - False

11. The Service Recovery program presently in place at BSCHS is:
 - a. AIDET
 - b. ACT
 - c. ASK
 - d. None of the above

12. All of the following statements regarding codes is true *except*:
 - a. Code H = Therapeutic Hypothermia
 - b. Code Pink = Infant Abduction
 - c. Code Orange = Hazardous Materials Incident
 - d. Brain STAT = patient with possible Stroke

13. When a Code Red has been activated, your first step is to follow the following mnemonic:
 - a. R.U.N.
 - b. C.A. B.
 - c. P.A.S.S.
 - d. R.A.C.E.

14. The Fire Safety acronym "R.A.C.E." stands for:
 - a. Run, Act, Confine, Evacuate or Extinguish
 - b. Race, Act, Cover, Evacuate or Extinguish
 - c. Rescue, Alert, Confine, Evacuate or Extinguish
 - d. Race, Alert, Confine, Evacuate or Extinguish

15. What is the single most important reason for healthcare workers to practice good hand hygiene?
 - a. To remove visible soiling from hands
 - b. To prevent transfer of bacteria from the home to the hospital
 - c. To prevent transfer of bacteria from the hospital to the home
 - d. To prevent infections that patients acquire in the hospital

16. Which hand hygiene method is best at killing bacteria?
 - a. Bar soap and water
 - b. Antimicrobial soap and water
 - c. Alcohol-based handrub

- d. Rinse for 30 seconds
17. Sharps Safety must be followed by all. This includes:
- a. Being accountable for all sharps that you use
 - b. Handling sharps with great caution
 - c. Dispose sharps in sharps containers after use
 - d. All of the above
18. Understanding Cultural Diversity is important in our everyday work because:
- a. It is our mission and job
 - b. We give help to those in need no matter who they are or what they believe
 - c. Our patients and staff deal with many different cultures and must treat each other with respect
 - d. All of the above
19. Calling a patient "Sweetie" or "Honey" violates the Patient's Bill of Rights.
- a. True
 - b. False
20. When using a fire extinguisher, you should remember the acronym P.A.S.S., which stands for:
- a. Pull, Aim, Squeeze, Sweep
 - b. Pour, Aim, Squeeze, Sweep
 - c. Pull, Aim, Stamp, Sweep
 - d. Pull, After, Sending, Signal
21. On the patient care units, where should a used nicotine patch be disposed?
- a. In the routine red bag waste container.
 - b. In the regular garbage can.
 - c. In the PBKC 2 gallon Black Sharps.
 - d. In the sharps container in the patient's room.

22. If a health care worker wears gloves during patient contact, it is not necessary to perform hand hygiene afterwards.

- a. True
- b. False

23. You are walking into the MRI Suite while there are no patients in the scanner, therefore you do not have to worry about your wristwatch and stethoscope.

- a. True
- b. False

24. What are the three components of protection from radiation exposure?

- a. Time, Distance, Previous Radiation Exposure
- b. Time, Distance, Shearing
- c. Previous Radiation Exposure, Shielding, Distance
- d. Time, Distance, Shielding

25. The two patient identifiers we use are the patient's name and age.

- a. True
- b. False

26. The Risk Management program is only concerned with Patient Safety and prevention of lawsuits.

- a. True
- b. False

27. Sensitivity is crucial for all hospital personnel who come into contact with our Bariatric patient population.

Which of the following statements are correct?

- a. It is okay to make comments quietly about the patient's size outside the room in the hallway.
- b. When the bariatric patient becomes demanding, you do not need to listen or deal with the matter, because they are only cranky and want more food.

- c. You should be mindful when asking for equipment—never refer to the equipment or supplies as “big” or “extra large”.
 - d. Tell the patient you will get the enormous gown for their comfort.
28. Standard precautions only apply to patients in isolation.
- a. True
 - b. False
29. All patient information must always be kept confidential.
- a. True
 - b. False
30. Women can shake the hand of a Hasidic man.
- a. True
 - b. False
31. Code Pink is called when an infant is missing.
- a. True
 - b. False
32. Dirty linen should be placed on the floor while administering care to a patient.
- a. True
 - b. False
33. School ID is to be worn at all times when at the hospital or clinical facility.
- a. True
 - b. False
34. A foley catheter bag can be placed on the bed.
- a. True
 - b. False
35. An empty foley catheter bag should be disposed of in:
- a. Black hazardous waste
 - b. Red sharps container

- c. Regular garbage
 - d. Blue non-hazardous RX waste
36. Students can talk quietly about a patient in the elevator.
- a. True
 - b. False
37. Rapid Response is an acute change in a patient's condition.
- a. True
 - b. False
38. The theorist used by BonSecours Charity Health is:
- a. Dorothea Orem
 - b. Jean Watson
 - c. Madeline Leininger
 - d. Betty Neuman
39. If a patient is unresponsive you should call X4444
- a. True
 - b. False
40. Students and faculty should park in the visitor lot.
- a. True
 - b. False